

CUSTOMER INFO:

To help us process your return quickly, please fill in the form below...

NAME		ORDER NO. (if known)	
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Address

Email address Telephone No.

SENDING SOMETHING BACK?

If you wish to return or exchange anything, just follow these 4 simple steps...

1. Select your reason for returning from the list on the right. Please also tell us whether you would like a refund, a credit note or to exchange your item.
2. Place the items you wish to return, along with this form into the box or bag they were delivered in. Please ensure the parcel is securely sealed with strong tape. **DO NOT** use staples as they may damage the garments inside.
3. Stick the returns label provided, securely to the parcel, ensuring that it completely covers your address.
4. Take the parcel to your nearest Post Office. Ask for a 'Proof of Posting' receipt, with which you will be able to track your return. Please retain your 'Proof of Posting' until we have confirmed receipt or resolved the matter to your satisfaction.

What would you like us to do?

- Refund Credit note
 Exchange *Please fill in the exchange form below.*

To help us improve our products and service, please select your reason for returning from the list below:

- Garment looks different to the website catalogue
 More than one size ordered Item arrived too late
 Garment is too big Too small Doesn't suit me
 Incorrect colour Size Item sent
 Fabric is not as expected Quality is not as expected

Let us know how we can do better

 Damaged/faulty *Please tell us what's wrong*

 Something else? Do tell!

EXCHANGE AN ITEM / PURCHASE SOMETHING ELSE...

Please fill in this form with the details of **NEW** item(s) you would like us to send (Not items that you are returning).

CODE	PRODUCT NAME	QTY	SIZE waist / leg / chest / collar	COLOUR first choice	COLOUR second choice	ITEM PRICE	TOTAL (£)

If your exchange or re-order exceeds the value of your returned item(s) we will need the balance to process your order. For security reasons we don't hold your card details. Please make cheque/postal orders payable to **Peter Christian** or fill in your Credit/Debit Card details below.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Credit or Debit Card no.	CVC no.	Issue no.	Valid from	Expiry date

- Items being returned for a refund or exchange must be in perfect condition and, if possible, in their original packaging. We can only accept returns within a reasonable time (usually 28 days).
- If you wish to discuss your order, please call our customer care team, Mon-Fri 9am-5pm on **01273 492 287** or email us at: helpdesk@peterchristian.co.uk

PETER CHRISTIAN
Gentlemen's Outfitters